

EPM 5300 and EPM 5350 End-of-Supply Notice

GE Publication Number: GER-4451
Issued: 2013
Revision Date: 7th July 2021
Copyright © 2021 General Electric

Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

In 2013, GE announced the discontinuation the sale of **EPM 5300 and EPM 5350 meters** as shown below. On 7th July 2021, GE updated the notice format.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
EPM 5300	30th September 2013	EPM 6000
EPM 5350	30th September 2013	EPM 6000

Visit our website at <http://www.gegridsolutions.com/multilin/selector/> for more information about alternative products.

Support

After the published last order date elapses, a repair service follows for products no longer under warranty **subject to material availability** that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for advice and assistance via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>