

CyberSentry Software Obsolescence Notice

Product Bulletin

Date: July 12th 2017

Classification: GE Information

NOTICE

Effective immediately, CyberSentry™ Security Event Manager (SEM) software is no longer available. CyberSentry SEM provided cyber security management and monitoring software for protection, automation and control devices.

Contact

Sales

Contact your local sales representative or email us at: sales.gridolutionsap@ge.com

Technical Support: Returns and Repairs/Product Support

The GE Grid Solutions Technical Support is open from 9am-5pm Eastern Time zone during business days and 24 hours, seven days a week, in case of emergencies, for you to talk directly to a GE representative. In the U.S. and Canada, call toll-free: 1 800 547 8629. International customers, please call: +1 905 927 7070.

To log a technical support request, send an e-mail to: multilin.tech@ge.com.

Search Technical Support

The GE Grid Solutions Web site provides fast access to technical information, such as manuals, release notes and knowledge base topics.

- Visit us on the Web at: <http://www.gegridsolutions.com>
- Login to the technical support portal: http://sc.ge.com/*SASTechSupport

We trust that this information assures you that GE Grid Solutions is committed to the continued support of the D20 product line.

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Document Revision History

| Version | Revision | Date | Author | Change Description |
|---------|----------|---------------|-------------|--------------------|
| 1.00 | 0 | July 12, 2017 | K. Odetunde | Created |